For achieving anything in life two things are essential: firm faith and pure love. To experience pure, Divine love, you must be prepared to give up selfishness and self-interest. You must develop purity and steadfastness. With firm faith in the Divine, you must foster the love of God regardless of all obstacles and ordeals.

–Sathya Sai Baba, 20 June 1996
DEDICATED WITH LOVE AND REVERENCE TO

SRI SATHYA SAI BABA
To think of God at all times and under all circumstances is true meditation. You should install God in your heart and discharge your duties with the feeling that God is the basis of everything. Only then can you be called a true devotee.

—Sathya Sai Baba, 23 May 2005
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</tr>
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<tr>
<td>BOSNIA &amp; HERZEGOVINA, CROATIA, FRANCE, GREECE, ISRAEL, ITALY, MACEDONIA, ROMANIA, SERBIA/ MONTENEGRO, SLOVENIA, SPAIN, SWITZERLAND</td>
<td></td>
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<table>
<thead>
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</tr>
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<td>AUSTRIA, BELGIUM, CZECH REPUBLIC, DENMARK, ESTONIA, FINLAND, GERMANY, HUNGARY, IRELAND, LATVIA, LITHUANIA, NETHERLANDS, NORWAY, POLAND, SLOVAKIA, SWEDEN, UNITED KINGDOM</td>
<td></td>
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</tr>
</tbody>
</table>

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<th>Zone 8</th>
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<th>116</th>
</tr>
</thead>
<tbody>
<tr>
<td>AZERBAIJAN, BELARUS, KAZAKHSTAN, KYRGYZSTAN, MOLDOVA, RUSSIA, UKRAINE, UZBEKISTAN</td>
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<td></td>
</tr>
</tbody>
</table>

<table>
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<tr>
<th>Zone 9A</th>
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<th>122</th>
</tr>
</thead>
<tbody>
<tr>
<td>BENIN, BOTSWANA, CAMEROON, CONGO DR, GABON, GHANA, KENYA, MADAGASCAR, MALAWI, MAURITIUS, MOROCCO, NIGERIA, SOUTH AFRICA, TANZANIA, TOGO, UGANDA, ZAMBIA, ZIMBABWE</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Zone 9B</th>
<th>.........................................................</th>
<th>130</th>
</tr>
</thead>
<tbody>
<tr>
<td>ABU DHABI (UAE), BAHRAIN, DUBAI (UAE), IRAN, KUWAIT, OMAN, QATAR, RUWAIS (UAE), SAUDI ARABIA, SHARJAH (UAE), TURKEY</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

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Foreword

1

The hallmark of love is selfless sacrifice (thyaga). Love seeks nothing from anyone. It bears no ill-will towards anyone. It is utterly selfless and pure.

– Sathya Sai Baba, 20 June 1996

With love and gratitude, the members of the Sathya Sai International Organisation (SSIO) offer the 2016–2017 Annual Report at the divine lotus feet of Bhagawan Sri Sathya Sai Baba during His Birthday celebrations in November 2017. Baba, the embodiment of love, has exhorted that the best way to love God is by loving all and serving all. His life is His message – and His message is love that is pristine, unconditional, and transcends all barriers of time, space, race, religion, faith, gender, nationality and ethnicity.

Inspired by His life and His example, members and volunteers of the SSIO from over 120 countries around the world are involved in many service activities in education, healthcare, humanitarian relief, and community services. The surpassing benefit of these endeavours is the transformation of the heart in the volunteers and the recipients of the service. Activities in the field of education include providing free, values-based education through Sathya Sai schools, institutes, and community programmes, where emphasis is placed on excellence of character in addition to academic achievements. In the medical field, healthcare professionals around the world continue to deliver free healthcare with love and compassion, through medical camps, clinics, mobile clinics, workshops, and other avenues. During September 2017, about 400 healthcare professionals from 22 countries came together at a Sathya Sai International Medical Conference in California, USA, to share the principles and practices of Sathya Sai Ideal Healthcare and the Sathya Sai Global Health Mission.

SSIO volunteers have participated in many disaster relief projects and continued their selfless service during 2016–2017. Many disasters, including earthquakes, hurricanes, cyclones, floods, and fires are attributable to man’s disrespect for the planet Earth and the environment. Global climate change and environmental pollution are of concern to major governments all over the world, and all of us. Bhagawan Baba warned us many decades ago about the importance of respecting nature and maintaining balance between man and nature. In keeping with His divine guidance, the SSIO has initiated a project, Protect the Planet, led by Sathya Sai Young Adults, to preserve and protect the environment by conserving water, recycling and reducing plastic waste, recommend-
ing wholesome natural food, and conserving energy – to name a few helpful practices. This Annual Report also highlights other environmental projects, including planting trees, cleaning beaches and rivers, and conserving natural resources. In July 2018, a Go-Green Conference will be held in Prasanthi Nilayam to review and explore these topics in more depth and to develop practical initiatives to protect Mother Nature.

Many public outreach initiatives emphasising harmony of religions and unity of faiths were organised around the world, showing that there is only one religion – the religion of love, and there is only one God, who is Omnipresent – which helps us realise the unity in diversity. Walks for Values, public meetings, and community projects were organised in many parts of the globe to share Swami’s message of unity and the practice of human values.

In addition, the Young Adults have taken up global initiatives, including the Love All Serve All (LASA) music project to underscore the unity of mankind amidst diversity, the Sadhana of Love (SOL) initiative to promote individual sadhana through online workshops and guidance material based on Baba’s teachings, and many other projects. The Sathya Sai International Leadership Programme for Young Adults has been ongoing since 2015, and this year, more than 450 Young Adults from 58 countries will graduate from this programme, which consists of nine modules. Another significant event described in this report is the landmark Sathya Sai World Youth Festival, celebrated in July 2016 in Prasanthi Nilayam. The festival, themed “Love Is the Source, Love Is the Path, Love Is the Goal,” attracted about 3,000 young adults from more than 70 countries, including India. Many cultural programmes, exhibitions, and workshops were presented, showcasing the talent, energy, and dedication of the youth.

The goal of all service projects and individual sadhana programmes is to realise the oneness of creation, and to see and experience divinity in all. Swami exhorts us to realise that the purpose of human life, and the purpose of the Organisation that bears His holy name, is to realise our innate divinity and to help others realise their innate divinity.

I pray to Swami to bless us with strength and wisdom so that we can continue to serve Him and His creation in a selfless manner, with unconditional love, until our last breath.

Jai Sai Ram.

Narendranath Reddy, M.D.
Chairman, Prasanthi Council
Sathya Sai International Organisation
SELECTED WEBSITES OF THE SSIO

This Annual Report gives highlights of SSIO activities for the period April 2016 – March 2017 in 121 countries. Beyond the contents of this report, further information about the programmes of the SSIO may be obtained by visiting the three website links below.

**Sathya Sai International Organisation (SSIO) –** [http://sathyasai.org](http://sathyasai.org)
Official central website and directory of the SSIO, containing information on events, special projects, publications, official communications and much more. Links to zonal, regional and country websites of the SSIO are also listed and updated periodically.

**Sathya Sai Universe –** [http://saiuniverse.sathyasai.org/](http://saiuniverse.sathyasai.org/)
Official SSIO website reporting service, educational and spiritual activities from around the world, on an ongoing basis.

**Humanitarian Relief –** [http://sathyasaihumanitarianrelief.org](http://sathyasaihumanitarianrelief.org)
Official SSIO website with information on major humanitarian relief service projects supported by the SSIO.
The SSIO provides free and timely healthcare for those who need it most, with utmost compassion and love, reflecting Sathya Sai Baba's example of love for all beings. The SSIO undertakes activities to practise, promote, and facilitate Sathya Sai Baba's global healthcare mission and to coordinate humanitarian relief efforts in countries afflicted by natural disasters.

During this reporting period April 2016 to March 2017 healthcare services were rendered in the following areas:

- Medical and dental rotations of doctors and other healthcare professionals at Sri Sathya Sai Hospitals and Medical Camps in Prasanthi Nilayam.
- Medical, dental, and veterinary camps.
• Mobile and permanent medical clinics.
• Specialised procedures and surgeries (including eye, dental, cardiac, and gynaecological, and endoscopic).
• Blood donations and bone marrow drives.
• Medical services following natural disasters.
• Educational programmes for physicians and healthcare professionals, at Sri Sathya Sai Hospitals in India.

Overall during the reporting period, approximately 183,744 patients were served at 362 medical camps and clinics in 31 countries.
• SSIO volunteers and medical professionals served 79,826 patients in medical, dental, and vision camps and 103,918 patients at permanent clinics and mobile clinics.
• SSIO organised 328 medical camps and operated 34 medical clinics round the year.

183,744 PATIENTS SERVED WORLDWIDE
79,826 PATIENTS SEEN IN 328 MEDICAL AND DENTAL CAMPS
103,918 PATIENTS SERVED IN 34 MEDICAL CLINICS
In the USA, five medical clinics, two in California, one in Colorado, one in Florida, and one in New Jersey, served 1,942 patients.

The SSIO organised a total of 14 medical camps across the country for the benefit of 2,907 patients. This included three dental hygiene/treatment camps (St. Petersburg, Florida), one eye camp (Tampa Bay, Florida), and one podiatry camp (St. Petersburg, Florida) to serve local, needy communities.

Sathya Sai Centres in Florida organised a podiatry (foot care) camp in St. Petersburg on 29th October 2016, serving 201 patients.

The St. Louis County Sathya Sai Free Medical Camp served 212 people on 1st October 2016, while hosting a bone marrow registration drive.

In California, four medical camps were conducted, serving a total of 1,683 patients in Vista, Huntington Park, Oxnard, and Corona-Norco.

Guyana

A Fibroid Project was initiated in 2013 based on the pressing need for fibroid surgeries in Guyana; during March 2017, doctors from the USA performed 19 surgeries over five days at the New Amsterdam General Hospital. To date, a total of 102 surgeries have been completed successfully.
ZONE 2A

Dominican Republic

On 16th July 2016, SSIO medical volunteers held a medical camp in Santo Domingo at a local school for the benefit of 137 needy people. In addition, food and clothing were donated, along with a first aid kit to the school.

El Salvador

During the reporting period, 458 patients were served in the Santa Tecla clinic and 216 patients were seen at the San Juan Opico clinic. Healthcare professionals at the San Salvador clinic served 416 patients.

Mexico

Six medical camps were held at Tijuana, Cuernavaca, Chihuahua and Queretaro during this reporting period. Ten healthcare professionals, assisted by 26 volunteers, saw 165 patients at these medical camps. At the medical clinic at Iztapalapa, 2,664 patients were served, and 511 patients were seen at the clinic in Queretaro during this reporting period.
ZONE 2B

Colombia

In the city of Medellín, the Sai Medicare Clinic served 400 patients during the reporting period. Over the past five years, the clinic provided medical and/or psychological services to more than 2,100 patients.

Ecuador

On 16th April 2016, a devastating earthquake, magnitude 7.8, struck near the coast of Ecuador. The SSIO provided emergency medical services and held medical camps in June and October 2016 for affected communities. Volunteers continued serving residents through a medical clinic at the Sathya Sai School in Bahía.

Peru

The SSIO held four medical camps in the Cerro San Francisco area, serving 191 patients in the areas of general medicine, dentistry, and psychiatry. Additionally, medicines were dispensed free of charge.
ZONE 3
Australia

Doctors in Canberra, in association with the SSIO, held a Geriatric Workshop on “Healthy Ageing” on 2nd April 2016 at the Theo Notaras Multicultural Centre. Attendees included 28 general practitioners, specialists, nurses, and healthcare professionals.

An annual blood donation drive, held from November 2016 to May 2017, was credited for saving up to 1,008 lives in Australia.

Fiji

In May 2016, 90 healthcare professionals in dentistry, optometry, gastroenterology, gynaecology, and physiotherapy served about 3,000 patients at a medical camp.

During 14th–19th August 2016, 63 volunteers from Australia and Fiji, specialising in internal medicine, dentistry, ophthalmology, and women’s health, treated 1,273 patients during the 10th Annual Combined Australian and Fijian Sathya Sai Medical Camp held on Vanua Levu island.

New Zealand

In Rongomai, an underprivileged community of Auckland with little access to healthcare, the SSIO held a medical camp in October 2016 to provide health check-ups, health education, advice on diet, and preventive healthcare to needy community members.
The following chart summarises healthcare services rendered by SSIO medical professionals and volunteers in the countries of Zone 4:

<table>
<thead>
<tr>
<th>COUNTRY</th>
<th>PERMANENT MEDICAL CLINICS</th>
<th>PATIENTS</th>
<th>MOBILE CLINICS (SERVICES)</th>
<th>PATIENTS</th>
<th>MEDICAL CAMPS</th>
<th>PATIENTS</th>
<th>TOTAL PATIENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Indonesia</td>
<td>4</td>
<td>9,439</td>
<td>184</td>
<td>30,946</td>
<td>48</td>
<td>4,019</td>
<td>44,404</td>
</tr>
<tr>
<td>Laos</td>
<td>1</td>
<td>184</td>
<td></td>
<td></td>
<td>2</td>
<td>1,105</td>
<td>1,289</td>
</tr>
<tr>
<td>Malaysia</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>52</td>
<td>15,900</td>
<td>15,900</td>
</tr>
<tr>
<td>Myanmar</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>1</td>
<td>445</td>
<td>445</td>
</tr>
<tr>
<td>Nepal</td>
<td>4</td>
<td>16,192</td>
<td>7</td>
<td>7,000</td>
<td>21</td>
<td>14,757</td>
<td>37,949</td>
</tr>
<tr>
<td>Philippines</td>
<td>1</td>
<td>12,861</td>
<td></td>
<td></td>
<td>8</td>
<td>3,167</td>
<td>16,028</td>
</tr>
<tr>
<td>Sri Lanka</td>
<td>6</td>
<td>4,299</td>
<td></td>
<td></td>
<td>20</td>
<td>5,335</td>
<td>9,634</td>
</tr>
<tr>
<td>Vietnam</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>1</td>
<td>1,032</td>
<td>1,032</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>16</strong></td>
<td><strong>42,975</strong></td>
<td><strong>191</strong></td>
<td><strong>37,946</strong></td>
<td><strong>153</strong></td>
<td><strong>45,760</strong></td>
<td><strong>126,681</strong></td>
</tr>
</tbody>
</table>

Throughout Zone 4, Sathya Sai volunteers organised 81 blood donation camps, collecting 10,602 pints of blood from more than 12,000 people.
Indonesia

The SSIO organised blood donations in the Palembang river region and in Bali, collecting more than 1,000 litres of blood. In addition, medical camps held in Bali and Yogyakarta served about 542 patients.
Lao PDR
From 6th–11th April 2016, the SSIO sponsored a three-day medical and dental camp as part of a village improvement project in Southern Lao PDR, at three villages in the Dakchung district of Sikkon Province. A team of six doctors, three dentists, two pharmacists, and five volunteers from Lao PDR, Malaysia, Singapore, and India conducted 800 medical examinations, 300 dental procedures, and distributed medicines. In recognition, the Governor of Dakchung gave an award to the SSIO for outstanding social work.

Myanmar
On 21st October 2016, SSIO volunteers conducted a medical and dental camp at an orphanage in Swar, in the Bogo Division of Myanmar. The volunteers provided a total of 248 medical consultations and 197 dental consultations, including 21 tooth extractions and 130 fillings.

Malaysia
A total of 52 medical and dental camps were held and 15,900 patients were treated. The camps also provided preventive health screening and counseling on HIV/AIDS, diabetes, breast cancer and other ailments.

Ophthalmological camps were held in 25 locations, where 112 cataract surgeries were performed, and the SSIO also held six blood donation camps, collecting 7,682 pints of blood.
Nepal
The SSIO inaugurated a Sri Sathya Sai Free Mobile Clinic on 13th September 2016. A medical team of general practitioners and specialists in cardiology, dermatology, gynaecology, neurology, and orthopaedics provided services to 7,000 persons during the reporting period.

A team of 18 doctors and 27 professionals in dermatology, ENT, gynaecology, ophthalmology, orthopaedics, and physiotherapy treated 1,029 patients during a two-day medical camp in Sindhupalchowk.

During 14th–20th March 2017, the SSIO of UK and the SSIO of Nepal jointly conducted medical camps, serving 8,017 patients in Baluwa, Bhairatpur, Pokhara, and Kathmandu. Additionally, 30 St. Jude’s heart valves were donated to the Shahid Gangalal National Heart Centre in Kathmandu to treat needy patients. The SSIO also installed new ultrasound scanners, ECG machines, mobile dental units, and ophthalmic equipment at the Sathya Sai Health Centres in Pokhara and Kathmandu.

For the sixth year, the Blood Donor Association of Nepal awarded the “Running Shield Award” to the SSIO for the highest number of blood donations.
Felicitating their 50th anniversary, the Blood Donors Association of Nepal recognised the SSIO of Nepal on 23rd July 2016 for helping the association organise 116 blood donation campaigns.

In addition, the Kanti Bal Hospital awarded a certificate of appreciation to the SSIO of Nepal for serving patients in the hospital.

**Philippines**

The Sri Sathya Sai Maternity Center & Medical Clinic in San Jose, Dulag, served 12,861 indigent patients.

The Ladies Wing organised a health camp at Santanino Barangay, where medical and dental professionals treated about 450 people. More than 100 girls also received health education and essential hygiene kits.

**Sri Lanka**

Sathya Sai volunteers operated six year-round medical clinics and held 20 medical camps, serving about 9,634 patients. The SSIO also provided vision screening, distributed reading glasses, and performed 907 cataract surgeries.

The Sri Sathya Sai Suva Sevana Cancer Hospice Center, with 30 beds, opened on 6th July 2002 to provide care for terminal cancer patients. Since its inception, more than 450 patients have received loving and compassionate care at this hospice.
ZONE 7
United Kingdom
Sathya Sai Health Awareness programmes were held for seven days in the UK. Healthcare services were provided to 1,320 patients, including blood pressure measurements, diabetic risk assessments, dental and eye examinations, mental health and psychological assessments, physiotherapy, and well-being consultations.

ZONE 8
Kazakhstan
A team of 61 volunteers, including 25 doctors in 13 specialty areas, from Kazakhstan, Russia, Uzbekistan, Kyrgyzstan, Ukraine, UK, and USA, served 4,200 patients at a medical camp in a village called Sairam in July 2016. The team distributed more than 1,000 pairs of eyeglasses and dispensed medications. In addition, the team visited nearby villages to reach patients who were unable to come to the camp.

Russia
In late May 2016, at a medical camp held in the Leningrad region, nine doctors provided consultations to 119 patients.

In October 2016, volunteers at a medical camp near St. Petersburg served 85 people.
ZONE 9A

Five permanent medical clinics served patients in four countries and 62 medical camps were organised in seven countries. SSIO volunteers also conducted blood donation drives in Botswana, Malawi, Mauritius, Nigeria, South Africa, and Uganda.

**Botswana**

The Sathya Sai Baba Free Medical Clinic in Botswana served about 3,187 patients. A team of twelve opticians from the clinic screened more than 400 students from public schools and provided 265 pairs of eyeglasses.

**Kenya**

Healthcare professionals at the Sathya Sai Medical and Dental Clinic in Mombasa, Kenya, served 9,600 patients and conducted 4,680 laboratory tests.

For the fourth successive year, the Sathya Sai Centre of Mombasa, in collaboration with surgeons and staff of the Lion’s Eye Hospital, screened 2,035 patients at seven eye camps and performed 162 cataract surgeries.

In November 2016, the SSIO organised a blood drive, resulting in the donation of 55 pints of blood to the Kenya Blood Bank.
Mauritius
The SSIO organised 61 blood donation camps, collecting 5,238 pints of blood.

South Africa
Four medical camps served 7,880 patients. In addition, health awareness campaigns provided community engagements/meetings on prevention of abuse to women and children, and prevention of alcohol and drug abuse. Blood donation camps collected 8,707 pints of blood.
Throughout the year, the SSIO holds medical camps including health awareness camps and blood donation camps in several countries. Several Certificates of Appreciation and Gratitude have been presented by local governments to the SSIO. Summary details of the camps are below:

<table>
<thead>
<tr>
<th>COUNTRY</th>
<th>CAMPS*</th>
<th>PATIENTS</th>
<th>BLOOD DONATIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Abu Dhabi (UAE)</td>
<td>24</td>
<td>1,016</td>
<td>106</td>
</tr>
<tr>
<td>Bahrain</td>
<td>13</td>
<td>2,700</td>
<td>215</td>
</tr>
<tr>
<td>Dubai (UAE)</td>
<td>7</td>
<td>720</td>
<td>328</td>
</tr>
<tr>
<td>Oman</td>
<td>26</td>
<td>910</td>
<td>107</td>
</tr>
<tr>
<td>Kuwait</td>
<td>3</td>
<td>189</td>
<td>64</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>73</td>
<td><strong>5,535</strong></td>
<td><strong>820</strong></td>
</tr>
</tbody>
</table>

*Includes Health Awareness Camps and Eye Camps
SERVICES IN PRASANTHI NILAYAM

SSIO healthcare professionals volunteer their services in various departments of the Sri Sathya Sai General Hospitals and the Sri Sathya Sai Institutes of Higher Medical Sciences in Whitefield and Puttaparthi.

Sathya Sai doctors and volunteers serve at medical camps in Prasanthi Nilayam twice a year, during Guru Poornima and the annual Birthday celebrations. During 14–20 July 2016, 3,235 patients were seen and during 18–25 November 2016, 6,184 patients were served.

CONCLUSION

The SSIO continues to organise and facilitate the delivery of high-quality medical care in many countries. The vast, global Sathya Sai system of free healthcare continues to expand every year, touching more and more people, and transforming their hearts with love for all, in accordance with the vision of Sathya Sai Baba.
Sathya Sai Education

New Zealand

Thailand
Sathya Sai Education is based on Sathya Sai Baba’s philosophy and teachings, giving equal importance to spirituality, human values, character, and educational achievements. He guided and blessed the establishment of Sai Spiritual Education (SSE) programmes, the Sathya Sai Schools (Schools), and the Institutes of Sathya Sai Education (ISSE) conducting Sathya Sai Education in Human Values (SSEHV) programmes around the world. Currently, 30 ISSEs and 43 Sathya Sai Schools support educational activities, globally.

During the past year, the SSIO Education Committee proceeded toward the accreditation of all 43 Sathya Sai Schools around the world by initiating a self-review process followed by visits to the schools. Accreditation is a collaborative and iterative process aimed at supporting each Sathya Sai School by acknowledging the good work already being done and working jointly on areas needing attention. This report briefly summarises the educational activities in the SSIO, ISSEs, and Sathya Sai Schools worldwide.
ZONE 1

Canada: The Sathya Sai School of Canada inaugurated a brand-new facility accommodating 200 students, eleven teachers, and two early childhood educators (ECEs). For the past eleven years, the school has been ranked as one of the top ten schools in the province of Ontario. The Canadian ISSE (CISSE) conducted a seminar on cyberbullying and an intermediate Diploma Course in SSEHV.

USA: The ISSE operated this past year on the strong foundation already built via the diploma course, university course, partnership schools, and SSEHV programmes in the community. SSE students participated in the National Pilgrimage to Prasanthi Nilayam during Guru Poornima 2017. The National Online SSE and National SSE Enrichment programmes are initiatives being implemented across the country.
El Salvador: The Chanmico School in El Salvador provides human values classes for low-income workers’ children. Monthly classes have been offered by five graduates of the Sathya Sai Institute of Human Values and a supervisor.

Mexico: The Institute of Sathya Sai Education (ISSE) of Mexico hosted a Sathya Sai Education in Human Values (SSEHV) Congress at the University of San Luis Potosí. About 600 teachers and school administrators from Mexico and Central and South America attended the conference. An Army honour guard inaugurated the Congress and an official from the Ministry of Education, Government of Mexico, delivered the welcome address, followed by the presentations of three members of the Education Committee.
ZONE 2B

Brazil: A motion by local authorities acknowledged the Sathya Sai School of Ribeirão Preto for its 15th year of service, with specific mention of human values in the school syllabus as a key to developing student character.

Colombia: The government granted a license for elementary education to the Sathya Sai School of Funza, Colombia. A representative of the Ministry of Education gave an address at the inauguration of a new headquarters for the Sathya Sai School, with 200 students. The ISSE conducted a diploma course and offered parenting workshops and training for youth.

Venezuela: Children in Trujillo produced creative art drawings and posters on human values. In the state of Lara, 45 preschool children recited poems and sang human values songs at an event.
ZONE 3

Australia: The Sathya Sai School in Murwillumbah launched a new Secondary School. The SSIO of Australia revised the constitution of the Sathya Sai School and the ISSE.

Fiji: The Institute of Sathya Sai Education organised training programmes for 150 teachers. The Ministry of Education continued to support SSEHV in all public schools and provided resources to the Sathya Sai School.

New Zealand: The ISSE organised the Intermediate Course for SSEHV trainers. Additionally, the National SSE coordinator organised a retreat to develop an action plan for the National SSE programme. The ISSE supports the Sathya Sai Preschool in Rongomai, Otara.
ZONE 4

**Indonesia:** The ISSE in Indonesia has in place several Memoranda of Understanding, with the State University of Jakarta, Universitas Muhammad Thamrin, and other universities and schools. The Chief of Education, Prof. Bowo asked the ISSE to conduct a seminar and teachers’ training for 1,016 primary schools in Jakarta.

**Lao PDR:** The Sathya Sai School at Vientiane started its first academic year in 2016. Additions to the school included a playground, kitchen/canteen, function hall, and health clinic. A health and blood donation camp was attended by the Minister of Education, Lao PDR; the District Head of the Education Department; the District Head of the Health Department; and the Ambassador and the Charge d’Affairs of the Indian and Malaysian embassies, respectively.

**Malaysia:** The SSIO of Malaysia discussed strategies to integrate SSE and SSEHV programmes. The regions of Kuala Lumpur/Selangor and Negeri Sembilan Melaka organised an Educare carnival for children. Children enrolled in SSE or SSEHV celebrated Earth Day with games on the five elements and the balance inherent in nature.

**Nepal:** The ISSE trained 1,529 SSEHV teachers. Training was also organised by the National Center for Educational Development (NCED) for teachers under the Ministry of Education, Nepal. The SSIO of Nepal has an agreement with NCED, under which 123 school teachers were provided training on human values during this reporting period.

**Philippines:** The Pilillia Sathya Sai School, located in the Rizal Province, held a graduation ceremony for kindergarten and Grade 6 classes, with 30 graduating students.
Singapore: The Sathya Sai School has 116 students with seven teachers. Teacher training programmes and workshops are held for teachers, parents, and young adults.

Sri Lanka: The SSIO launched “Love Week,” a programme to restore peace and harmony in communities affected by violence, with 1,575 students from 250 schools participating. A special “Awareness Program on Human Values” workshop was organised in partnership with the Ministry of Education. More than 7,000 students from 46 schools attended two exhibitions on Educare.

Thailand: Her Majesty, The Queen Mother Ashi Tshering pem Wangchuck and Her Royal Highness Ashi Chimi Yangzom Wangchuck from Bhutan visited the Sathya Sai School. The school received the Association for Private Schools award; the Ministry of Education’s Silver Medal for the innovative project “Soil, water, wind and fire”; the Outstanding Administrator’s Award; and the Outstanding Teachers’ Award from the National Teachers Association.
ZONE 5

**China:** The ISSE of Hong Kong conducted a four-day “Train the Trainers” session for postgraduate education students from South China Normal University and Qinghai Normal University. An introductory session was held for 70 teachers and principals, along with Education Bureau representatives, a university professor, and her postgraduate students in Geng Ma Autonomous Region of Yunnan Province.

**Hong Kong:** SSEHV-based English tutoring is given monthly to P5 and P6 students by senior SSE children and Sathya Sai Young Adults.
Japan: A national SSE festival was held in Tokyo with 30 children. The ISSE of Japan supported a visit from Sri Sathya Sai Institutes of Higher Learning (SSSIHL) students and faculty from India as part of a Japan-Asia Youth Exchange Program in Science. Special sessions were held in Kanazawa, Kobe, and Tokyo. The ISSE organised “Study of India 2017” at a public junior high school in Tokyo to introduce Indian history and cultural heritage, along with human values.

Taiwan: A Walk for Values held in Taipei city brought together 135 Chinese SSE students, volunteers, parents, and friends, and 130 students, teachers, parents, grandparents, and guests celebrated the 20th anniversary of SSEHV in Taiwan at the Taipei City Hakka Cultural Park auditorium. SSEHV home-coming and family day events were celebrated at Shuang Lin elementary school.
**ZONE 6**

**Bosnia & Herzegovina:** At a seminar held in Sarajevo for young adults, presentations included “Nonviolence as a Human Value” and “The Culture of Spectacle and Human Excellence.”

**Croatia:** In Koprivnica, Fran Galovic related uplifting stories on human values at the city library. Workshops were conducted for teenagers at a primary school in Bjelovar.

**France:** The ISSE–Southern Europe (SE) in cooperation with the European Sathya Sai Education (ESSE) Institute conducted training for students from France, Switzerland, and Belgium in Paris.

**Greece:** The ISSE of Southern Europe and the SSIO initiated a series of seminars introducing SSEHV philosophy at a public programme attended by over 100 people.

**Israel:** Sathya Sai educators gave four training seminars. Additionally, senior Israeli SSEHV educators conducted two SSEHV workshops.
Italy: The ISSE-SE and the ESSE Institute of Northern Europe organised a second European Managers’ Conference in Milan. This was attended by a representative of the Italian government from Rome and the Mayor of the Varallo Pombia region, as well as 35 business managers from various European countries. The conference focused on human values and spiritual leadership in business.

Macedonia: The ISSE conducted training in all aspects of Sathya Sai Education.

Serbia: ISSE–SE seminars have been organised in Belgrade annually for the past 10 years. Members of the SSIO Bosnia and school teachers from Belgrade attended the most recent event.

Spain: The ISSE–SE facilitators conducted a course for SSIO members and the community at a workshop in Masquefa, near Barcelona.
ZONE 7

**Denmark:** Two innovative seminars on leadership and organisational skills were offered to SSIO members in Hungary and Denmark, themed “Human Values for Life.”

**Germany:** The ESSE Institute has offered 20 training modules, inclusive of Introductory, Intermediate, and Final Requirement Courses to teachers, educators, pedagogues, parents, and others interested in integrating human values into their professional and personal lives.

**Hungary:** The ESSE Institute organised a seminar and follow-up workshops in Budapest on the SSEHV programme, for teachers and educators interested in a values-oriented approach to life and work.

**Netherlands:** An SSEHV project, the “Heart for Each Other Club,” has continued since 2012. Weekly SSEHV classes and monthly parent meetings were held in Amsterdam at a community centre.

**Poland:** An SSEHV project, “Education through Theatre,” involved 40 children who met weekly at a cultural centre near Warsaw.
A Sathya Sai Education Conference brought together teachers, psychologists, and other educators from Russia, Ukraine, Kazakhstan, Belarus, Azerbaijan, and Moldova. The theme of the conference was unity based on Sathya Sai’s message of unity and cooperation. Academician Shalva Alexandrovich Amonashvili, founder of the International Centre for Humane Pedagogy in Russia, shared his pedagogical research and methods, and Dr. Art Ong Jumsai shared his experiences from the Sathya Sai School in Thailand.

**Kazakhstan:** In collaboration with the Bobek Centre of Kazakhstan, the ESSE Institute trained 357 teachers and educators from all regions of Kazakhstan. As a token of appreciation, the First Lady of Kazakhstan, the Honourable Sara Alpysovna Nazarbayeva, warmly received the ESSE Institute trainers, SSIO members, educators, and attendees at the event.

**Russia:** The 14th Conference of Sathya Sai Education in Zone 8 was convened near Moscow. The meeting was attended by 88 teachers and educators from 29 cities in Russia, Kazakhstan, Ukraine, Moldova, and Belarus.
**ZONE 9A**

**Congo DR:** The Sathya Sai School in Kalambayi Kasanza offers education to 348 students in Grades 1–6.

**Ghana:** The School in Ghana has six teachers and 80 students in the kindergarten and primary levels. The school has a farming project on two acres of land.

**Kenya:** The ISSE of South Africa conducted introductory SSEHV course training for 27 teachers from the Sathya Sai School of Kisaju and 220 teachers from government schools. The school further held a workshop in highlighting the importance of Educare and the Honouring Our Parents Everyday (HOPE) programme, focused on caring for elderly parents. The Kisaju School students took part in Madaraka day (National Heroes Day) events and the Stawisha Maisha exhibition organised by The Asian foundation. The Ministry of Education through the District Education Officer from Kajiado District recognised the SSEHV programme and the Sathya Sai School.

**Madagascar:** The Sathya Sai School of Antanivaro has 60 students in its primary school.

**Mauritius:** The SSIO held a three-day SSE Exhibition, National Day Walk for Values, as well as Easwaramma Day, Swami’s Birthday, Christmas, and Creativity Day celebrations. The Sathya Sai School of Vacaos has 100 students from preschool to grade 6. The school had a 100% pass rate in the National Primary School Examinations.

**Morocco:** The ISSE of South Africa offered SSEHV introductory training to 22 teachers at a private school in Casablanca.

**South Africa:** The ISSE of South Africa held two seminars on “Values in Business,” attended by more than 70 professionals, and launched a new SSE-HV Manual and handbooks for SSEHV and Sathya Sai Schools. SSE National Training, Regional SSE enrichment workshops, and an Educare course were offered to SSIO members. The Sathya Sai Schools of Lenasia South, Newcastle, and Chatsworth welcomed the accreditation team of the SSIO Education Committee.
ZONE 9B

Oman: Since 2011, the SAI (Serve And Inspire) Group has been authorised by the Ministry of Education to conduct four-hour SSEHV workshops for school teachers in Oman.

UAE: SSE teacher training workshops and programmes have been organised, along with parent education seminars. Special activities are undertaken by the Group IV students to enhance their practical application of Sathya Sai’s teachings.

Right from this moment, embark on a new life giving up bad thoughts and evil qualities. Purify your heart. Let your thoughts, words and deeds be sacred. Only then will your life be blissful.

– Sathya Sai Baba, 13 April 2002
Sathya Sai Young Adults
Sathya Sai Baba’s love has drawn Young Adults (YAs) from across the globe to participate in His divine mission, by learning and practising human values and serving the needy. The YAs have enthusiastically shared their skills and creativity, working closely with senior SSIO members on various programmes. Major initiatives led by the YAs are outlined below, followed by specific programmes around the globe.

**Serve the Planet (STP)**
The STP initiative was developed to honour Avatar Declaration Day, 20th October, when Baba declared His divine mission. It helps YAs gain a deeper understanding of Sathya Sai Baba’s message on the environment and practise it in their local communities. Consistent with this year’s theme, Protect the Planet, the YAs conducted study circles in Sathya Sai Centres and Groups, and implemented projects to reduce the usage of plastic, conserve water, and advocate the consumption of nourishing and wholesome food for healthy living and spiritual growth.

**Love All Serve All (LASA)**
LASA aims to promote unity in diversity through music based on Sathya Sai’s teachings on the five human values. YAs have composed and rendered songs in different languages and tunes and have actively engaged in community projects.

**Young Adults Talent Development (YATD)**
Subject matter experts conduct webinars monthly on time management, leading a balanced life, and managing projects, to equip young adults with practical skills that can be applied to their personal and professional lives.

**Sadhana of Love (SOL)**
The SOL programme has been developed for all members of the SSIO to facilitate the realisation of our inherent divinity. Regular online workshops are conducted to give YAs practical guidance on their spiritual journey, based on Sathya Sai Baba’s teachings, with an emphasis to develop Self-confidence, Self-satisfaction, and self-sacrifice, leading to Self-realisation.
Global Content Repository (GCR)
The GCR is an initiative to collect and share YA programmes, including study circle material, dramas, and musical performances, as resources for the use of Sathya Sai Centres and Groups.

Sathya Sai International Youth Leadership Programme (SSIYLP)
The SSIYLP, initiated in 2015, provides standardised leadership training to YAs based on Sathya Sai Baba’s teachings, and covers both foundational knowledge and practical applications in society. The goal of the SSIYLP is to develop future leaders who will disseminate Sathya Sai Baba’s message, render service to society, and lead lives based on human values.

In addition to actively participating in SSIO programmes and initiatives, the YAs work closely with local Sathya Sai Centres and Groups and local communities around the globe.
ZONE 1

YAs of Zone 1 rendered various services at orphanages, nursing homes, and shelters. They distributed food to the homeless as well as winter care packages, and organised events for children with physical challenges. In addition, they engaged in home building, textbook drives, blood donations, and tree planting, to name a few projects.

Throughout the year, YA volunteers participated in Walk for Values events at multiple locations. They also organised Sports Days in keeping with Sathya Sai Baba’s message of healthy living.

From Zone 1, 109 YAs participated in the Sathya Sai World Youth Festival (SSWYF) in Prasanthi Nilayam, July 2016, where some of them held leadership roles.
ZONE 2A

Approximately 20 YAs from Zone 2A participated in the SSWYF. Seven YAs graduated from the SSIYLP in November 2016 and subsequently served in leadership positions in the SSIO. In addition, YA volunteers organised Walks for Values on five occasions.

In Guatemala, YAs coordinated the country’s first Sathya Sai Women’s Retreat, where 47 women, including YAs, attended.

Sathya Sai YAs of Latin America participated in the LASA musical programme and the STP project.
In South American countries, YAs served food regularly to the needy. They participated in the global STP initiative in 2016, “Love for Animals,” by operating animal shelters and feeding abandoned animals. In various cities, YA volunteers taught weekly Sai Spiritual Education (SSE) lessons, encouraging children to nurture and practise noble habits and ideals.

In El Recuerdo, an impoverished community in Bogotá, Colombia, YAs organised a beautiful service programme in April 2017 for 30 children and 20 adults, which included silent sitting, a skit on gratitude, and crafting of bracelets.

YAs from Argentina, Bolivia, Brazil, Chile, Colombia, Ecuador, Paraguay, Peru, Uruguay, and Venezuela represented their countries at the SSWYF. In addition, some of them graduated from the SSIYLP in 2016.

National YA retreats were held in Cordoba, Argentina, in January 2017 and in Rio de Janeiro, Brazil, in April 2017. Both included human values–based workshops and plays based on the teachings of Sathya Sai Baba.
ZONE 3

In January 2017, 60 YAs and older SSE students from New Zealand and other countries gathered at the Piha Mill Camp in Auckland, New Zealand, for an engaging three-day programme. To simulate contentious situations faced in everyday life, they were given various challenges and a practical toolbox to overcome these trials, based on Sathya Sai Baba’s teachings.

Seventeen Young Adults of Australia coordinated an annual national blood and plasma donation drive, commencing in November 2016 and continuing through June 2017, resulting in a total of 345 blood, plasma, and platelet donations, potentially benefitting 1,035 patients. The YAs launched the project on social media, as a powerful tool for raising awareness in the broader community. The YAs successfully collaborated with Red Cross Australia, resulting in greater public visibility and support for the project.

In honour of World Human Values Day, 24th April, the SSIO of Fiji organised a Walk for Values in April 2017. YAs led the preparations, with guidance from senior SSIO members, and 50 YAs participated in the effort to raise awareness about our innate universal human values.
ZONE 4

To implement the Protect the Planet project, 220 YAs participated in activities at rehabilitation centres and animal shelters, and planned “green” initiatives aimed at protecting Mother Nature in several countries.

A group of 70 YAs graduated from the SSIYLP in 2016, and 10 YAs are serving in leadership roles within their own countries and at the international level, in the SSIO.

During 2016, YAs from Thailand and the Philippines increased their involvement in SSIO activities. Approximately 12 YA volunteers served in medical camps in the Philippines and participated in the international LASA music project. Sathya Sai youth also planned and implemented village service and water projects, benefitting local villagers in impoverished areas.
ZONE 5

YAs in Taiwan and Hong Kong participated in the Love for Animals project. In Taiwan, representatives from environmental protection agencies gave talks on prevention of cruelty to animals. In Hong Kong, six YAs helped clean a cow shed and feed the cows.

Three YAs in Taiwan conducted SSEHV classes on weekends for Chinese students, in Mandarin. Additionally, they engaged in a Walk for Values event at Fu Riverside Park.

In Hong Kong, “Educare English Enhancement Programmes” were held at a local primary school, where several YAs volunteered. About 24 YAs also entertained people afflicted with mental challenges during the year, and distributed food, supplies, and hot vegetarian meals to the homeless. Seven YAs helped organise an Interfaith Walk for Values in March 2017.

In Japan and Hong Kong, YAs participated in Sathya Sai Baba’s Birthday celebrations.
ZONE 6

In May and October 2016, seven YAs from all over Europe jointly produced two new editions of the magazine, LOVExpress, featuring motivating articles, reflections on Sathya Sai Baba’s universal teachings, inspiring stories, and healthy food recipes.

Nine YAs from Greece, Italy, Macedonia, Serbia, and Slovenia graduated from the SSIYLP in November 2016.

YAs led the Love for Animals programme in several countries of Zone 6.

In Croatia, France, Greece, Italy, Macedonia, Serbia, Spain, and Switzerland, YAs joined in regular monthly service activities, providing food and clothing to the needy, visiting homes for the elderly, and helping children with various challenges.
ZONE 7

In April 2016, 108 YAs attended a Pre-World Youth Festival in the United Kingdom. Following the event, more than 100 YAs from the Zone attended the SSWYF.

In Poland, six YAs regularly serve the needy. In the Czech Republic, YAs continue to look after dogs in animal shelters and take them for walks. In Hungary, four YAs organised Christmas and Easter meetings for people with special needs, alongside other members of the SSIO. In the UK, 35 YAs served the elderly and distributed Easter eggs to children in local hospitals. Twice a month in Latvia, six YAs gave SSEHV lessons to children.

Ten YAs from Zones 6 and 7 and others joined a music project as part of a band called YOUUnity. They published a second music album, “Back to Self,” featuring 13 human values–based songs.
ZONE 8

YAs conducted conferences, meetings, and service camps, and participated in international medical camps. Twenty-one YAs engaged enthusiastically in the SSWYF, taking part in the exhibition and workshops. In 2016, 12 YAs from Zone 8 graduated from the SSIIYLP, and worked on projects in environmental and educational areas.

A national health project initiated by YAs in November 2016 highlights the importance of righteousness, moral living, and practising a healthy lifestyle.

Every month, YAs organise study circles and meetings online. They also participate in an annual Zone 8 YA Conference.
The YAs of South Africa served selected communities by holding medical camps, tutoring children, and distributing hampers of food and other items. In Cape Town, YAs worked closely to support the community of Khayelitsha. During the landmark 2017 Aradhana Mahotsavam programme on 30 April 2017 that drew 8,000 visitors, 400 YAs assisted with hospitality and food distribution.

Elsewhere in Africa, the drought in Kenya affected many families. In response, 10 YAs along with senior members of the SSIO of Kenya offered food, clothing, and supplies to 3,000 families, or 20,000 people in all. Each family was given a food hamper and clothing to help them through the difficult times.

The 2016 Love for Animals project in Mauritius saw 100 YAs assist in an exhibition to increase awareness about caring for animals. Volunteers showcased animal shelters and animal rescue organisations.

Approximately 20 YAs from Ghana taught human values to 80 young children and encouraged them to practise these values.
ZONE 9B

More than 50 YAs from Middle Eastern countries volunteered at the SSWYF to support various activities.

YAs volunteered to help distribute food to more than 2,000 indigent people in Dubai. In addition, YAs distributed hygiene hampers in Dubai to 108 workers in April 2017. YAs of Dubai also organised recreational games for SSE students.

Approximately 50 to 60 YAs of Bahrain, Oman, and the U.A.E, along with senior SSIO members, served tea during winter and labaan (buttermilk) in summer, to more than 2,000 workers weekly at construction sites.

The YAs of Zone 9B also participated in blood donation camps and SSEHV conferences.
Awards and Honours

Nepal
<table>
<thead>
<tr>
<th>Region</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Argentina</td>
<td>On 16th December 2016, the public school, Eriberto Mendoza, of the Government of San Luis, recognised the SSIO of Argentina for offering programmes on Education in Human Values.</td>
</tr>
<tr>
<td>Canada</td>
<td>On 24th April 2017, the Right Honourable Justin Trudeau, Prime Minister of Canada, acknowledged the World Human Values Day organised by the SSIO. Ninety cities and towns across Canada proclaimed 24th April 2017 as Human Values Day. The Sathya Sai Centre of Scarborough in Toronto, Ontario, received recognition for its Blood Donor Clinic Camp, where 137 people donated blood.</td>
</tr>
<tr>
<td>Denmark</td>
<td>In Copenhagen, the SSIO of Denmark was recognised for service activities rendered at a local nursing home.</td>
</tr>
<tr>
<td>Dubai</td>
<td>On 17th June 2016, the Dubai Health Authority recognised the SSIO with a Certificate for successfully carrying out a blood donation programme every quarter.</td>
</tr>
<tr>
<td>Ghana</td>
<td>The Accra Leprosarium, the Nsawam Orthopaedic Training Centre, and the Panton Psychiatric Hospital conferred letters of appreciation on the SSIO of Ghana for organising service activities.</td>
</tr>
<tr>
<td>Jamaica</td>
<td>On 17th March 2017, the St. James Parish Council in Montego Bay presented an award to the SSIO of Jamaica for outstanding humanitarian relief services to the needy.</td>
</tr>
<tr>
<td>Kenya</td>
<td>The Kenyan Government conveyed its appreciation to the SSIO for organising relief efforts in drought-impacted areas. The SSIO provided food, water, and supplies to 30,000 people in seven villages.</td>
</tr>
</tbody>
</table>
**Kuwait**
On 13th June 2016, the Ministry of Health bestowed an award on the SSIO of Kuwait for its continuous and successful blood donation drives.

**Malaysia**
The SSIO of Malaysia received an award for being one of the three highest blood donors in Malaysia.

Various ministries and schools in Malaysia recognised the SSIO of Malaysia for its commitment to implement human values programmes in schools.

**Nepal**
The SSIO of Nepal received a Running Shield Award for the third year in a row, from the Blood Donors Association of Nepal, for blood donations collected.

**New Zealand**
Various schools in New Zealand presented letters of appreciation to the SSIO of New Zealand for its loving services at schools.

**Nigeria**
The OMU Resort presented an appreciation letter to the SSIO of Nigeria on 24th October 2016 for helping animals at the resort.
Oman
The SSIO of Oman received letters of appreciation from various schools where it conducted Sathya Sai Education in Human Values courses. On 22nd August 2016, the Al Hail Al Awamer Government School awarded the SSIO a certificate of appreciation for holding workshops on the importance of values-based education.

Philippines
A local Barangay recognised the SSIO of Philippines for medical services provided to indigenous people.

Serbia
The SSIO of Serbia received a note of gratitude for serving 50 children with special needs and their families on 24th April 2017 in Valjevo.

South Africa
The South African Blood Transfusion Services recognised the SSIO of South Africa for blood donations in South Africa and its sub-regions.

Engage yourselves in pure activities with pure hearts and earn a good name. What you have to offer to Me is the good name earned by you. This is the highest expression of your gratitude.

–Sathya Sai Baba, 25 December 1991
AWARDS AND HONOURS

Spain
The City Council of Guia de Isoro in Tenerife presented a letter of gratitude to the SSIO of Spain on 8th April 2017 for distributing food to needy families, in collaboration with the city government authorities.

Taiwan
The Happy Mount Children’s Home presented a certificate of appreciation on 8th April 2017 to the SSIO of Taiwan for services rendered to children.

Tanzania
The Human Resources Ministry conferred a Letter of Appreciation on the SSIO of Tanzania for performing heart surgeries for infants.

The Government of Tanzania also recognised the SSIO of Tanzania for its support to the Blind School for Children since 1992.

UK
On 19th April 2017, the Royal Marsden Cancer Charity presented a Certificate of Recognition to the SSIO of UK for its generous support to young patients at The Oak Centre for Children and Young People.
USA

Preble Street, which renders services to the homeless in Portland, Maine, presented a Community Service Award to the SSIO of USA for selfless services to the community.

The Mayor of Bridgeton, Missouri, conferred a letter of appreciation on the SSIO of USA for organising a Walk for Values in the city’s Independence Day parade.

The SSIO received Letters of Appreciation from the Animal Care Society and the Oldham County School System, Blessings in a Backpack Program, in Louisville, Kentucky, for its selfless service.

God’s Pantry, of Lexington, Missouri, presented an award to the SSIO for services to the local community.

On 3rd June 2016, Detroit Public Schools presented a Certificate of Appreciation to the SSIO of USA for its work with the Harms Elementary School, Detroit, Michigan.

At the Texoma Garden Show, in Denison, Texas, the SSIO received recognition for the second year running for contributions towards community gardening.
Zone 1

Trinidad and Tobago

Aruba  Barbados  Canada  Curacao  Guyana  Jamaica
St. Kitts  St. Lucia  St. Martin  Suriname  Trinidad and Tobago  USA
### ZONE 1 HIGHLIGHTS

<table>
<thead>
<tr>
<th>COUNTRIES</th>
<th>CENTRES/GROUPS</th>
<th>SSIO MEMBERS</th>
<th>SSE STUDENTS</th>
<th>ISSE</th>
<th>SATHYA SAI SCHOOLS</th>
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Canada

Coinciding with the sesquicentennial (150th) anniversary of Canada’s confederation, more than 100 Canadian Sathya Sai Young Adults, from coast to coast, took part in the “Love for Animals” campaign as part of the SSIO global Serve the Planet project. They shared their favourite quotes, pictures, and messages of love and awareness of animal rights - reaching thousands of people across social media networks.

The SSIO of Canada also joined the Great Canadian Shoreline Clean-up to beautify Canada’s environment, and Sathya Sai volunteers participated in the national Meals on Wheels programme, serving hot meals to the homeless during the depths of winter.

At local levels, in Edmonton, a landmark 30-year milestone of service was passed as volunteers continued to serve meals, every month, to 120 senior citizens residing in the inner city. To foster interfaith dialog, 110 members of the Sathya Sai Centre of Saskatoon organised a multifaith forum on Baba’s 91st Birthday, where representatives from Christian, Islamic, Baha’i, Buddhist, First Nations, and Hindu faiths spoke on the central theme of love and service. In Toronto, the SSIO was invited to participate in the city’s Interfaith Council, bringing a new voice to efforts to promote peace and harmony.
**Curacao**

In observance of the Serve the Planet initiative, SSIO volunteers in Curacao visited farms and animal shelters across the island. They fed and cared for animals, and pledged a monthly service commitment.

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**Suriname**

Sathya Sai Young Adults from Suriname organised a Walk for Values in October 2016, with the dual themes of “Love For Animals” and “Go Green.” The 4-km walk, held in the capital city, Paramaribo, attracted about 128 people, including 58 newcomers from all walks of life. Participants painted banners with quotes about human values and carried themed flags aloft during the walk. The youth also led values-based games, such as Fishing for a Value, where players could “fish” for letters to spell a value. The day concluded with an interfaith programme featuring performances and talks by representatives of the Arya Samaaj, Brahma Kumaris, Roman Catholic, and Chinese groups.
Trinidad and Tobago

The SSIO of Trinidad began offering SSEHV classes in the town of St. Augustine – teaching life skills and values to 30 children, ages 5–16. The classes included sports, universal prayers, silent sitting, group singing, and other activities. The children also received delicious and healthy meals.

At the Sathya Sai Garden of Blooms Early Childhood Care and Education Centre in Longdenville, students undertook a special educational program for Easwaramma Day. They commenced with multifaith prayers, followed by a mesmerising mix of Sai bhajans in Sanskrit and English, hymns, and quaseedas.

Under the leadership of the Sai Animal Advocates Committee, the SSIO spearheaded an array of projects for serving animals. In September 2016, the committee launched a media campaign titled “Animal Welfare and Sai,” on Sathya Sai’s teachings in relation to animals, and “5 Freedoms,” a guide to taking care of animals with love and compassion. In keeping with this message, a team of volunteers joined an animal sanctuary in South Trinidad that shelters homeless, abandoned, and abused dogs and cats, and offered loving care to about 400 dogs and 24 cats.
United States of America
To honour the 91st Birthday of Sri Sathya Sai Baba, centres across the United States undertook a variety of service initiatives. In Missouri, Illinois, and Kentucky, SSIO members delivered over 275 large grocery bags full of non-perishable food to senior citizens and supplied over 120 boxes of pizza and other nutritious fare to homeless shelters. In Seattle, 91 shoeboxes filled with gifts, clothing, and school supplies were assembled and distributed around the world, in partnership with Samaritan Purse International Relief. In Southern California, volunteers from four Sathya Sai Centres provided 250 families with food, toiletry bags, and blankets, while three other centres distributed hot lunches to 550 homeless and mentally challenged persons in Santa Ana and Long Beach.

During October–November 2016, the Sathya Sai Centre of Arcadia, California, arranged for three sheep to be spared from slaughter. Likewise, from the West Coast to the Midwest to the Eastern Seaboard, Sathya Sai volunteers worked in shelters, sanctuaries, and on broader environmental projects to preserve animal habitats. For example, in Wisconsin and California, novel initiatives included shoreline clean-ups and educational workshops to protect the environment. After a seminar in Milwaukee, Wisconsin, SSE children were so inspired to become agents of change
that they undertook a 21-day “No Plastic” challenge, to minimise potentially harmful plastic waste. Sathya Sai children and members of the St. Louis, Missouri, and Southern Illinois Sathya Sai Centres participated in an open house at the World Bird Sanctuary in Valley Park, Missouri, which supports biological diversity and threatened bird species.

In October 2016, SSIO members participated in an interfaith program at the Center for Spirituality and Sustainability at Southern Illinois University. On 10th December 2016, SSIO members organised an annual Christmas and Hanukkah celebration at the Unity Church in Newbury Park, Southern California. SSE students performed a skit depicting similarities between the births of Sathya Sai Baba and Jesus Christ. The SSIO also participated in a holiday parade in Memphis, Tennessee, to raise public awareness about human values.
ZONE 1
COUNTRY HIGHLIGHTS

Suriname

Curacao

USA
Zone 2A

Costa Rica  Cuba  Dominican Republic  El Salvador  Guadeloupe  Guatemala

Haiti  Honduras  Mexico  Nicaragua  Panama  Puerto Rico
### ZONE 2A HIGHLIGHTS

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<tr>
<th>COUNTRIES</th>
<th>CENTRES/GROUPS</th>
<th>SSIO MEMBERS</th>
<th>SSE STUDENTS</th>
<th>ISSE</th>
<th>SATHYA SAI SCHOOLS</th>
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<td>Panama</td>
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<tr>
<td>Puerto Rico</td>
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<td>28</td>
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</tr>
</tbody>
</table>

**TOTAL** 82 1,485 360 4 3
**DOMINICAN REPUBLIC**

SSIO volunteers organised a medical camp for underprivileged residents of Villa Progreso, in Cotuí. During the camp, healthcare professionals rendered medical services to 125 adults and 87 children. Sathya Sai volunteers also served lunch and distributed baskets of grains, sugar, and pasta to 110 families, along with clothing and shoes to more than 120 children.

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**EL SALVADOR**

For several years, the SSIO in El Salvador has worked in close partnership with the National Ministry of Culture to organise teachers’ conferences, musical events, and presentations on human values. These public events have drawn about 150 SSIO members and 50 public. In 2016, SSIO leaders donated two national flags and flag poles to the ministry, honouring this association.

The Sathya Sai medical clinic in El Salvador continued to provide medical services to more than 1,000 needy patients annually, including Catholic nuns who otherwise had no access to healthcare. On 23rd November 2016, more than 100 SSIO members celebrated Bhagawan Baba’s Birthday, singing uplifting bhajans in Santa Tecla.
The SSIO of El Salvador hosted a multinational workshop, “Awaken to His Gift,” in January 2017, for the benefit of SSIO members from Guatemala, Costa Rica, Nicaragua, and El Salvador.

Guatemala
Sathya Sai volunteers in Guatemala served weekly meals to more than 150 persons in need.

Sathya Sai devotees from the city of Antigua continued their monthly visits to a nursing home for abandoned elders, where they distributed food and kept company with the senior residents.

Haiti
After Hurricane Matthew ravaged the eastern peninsula of Haiti, home to over 1.4 million people, the SSIO initiated a major relief mission in October 2016. Helicopter reconnaissance revealed that the best use of resources would be to distribute uncooked food supplies and filters for water purification to those in need, along with seeds to local farmers, to help restore normalcy. Also, SSIO volunteers from Trinidad shipped 3,000 boxes of food containing rice, beans,
mixed vegetables, and spaghetti, along with personal hygiene supplies, which were delivered to towns, schools, and refugee camps.

**Mexico**

The SSIO of Mexico held a street exhibition in Morelio, Michoacan, consisting of posters sharing the message of Sri Sathya Sai Baba on human values. The posters were viewed by hundreds of people over a one-week period.

Monterrey’s first Walk for Values was held in Alameda Park at the centre of the city. The event attracted good public participation, and everyone present joined in singing values-themed songs. Sathya Sai young adults distributed sweets.

The Sai School in Chihuahua has operated in rented facilities for 17 years. Land was purchased in 2015 for a new school building, and the foundation stone was laid in 2016 to mark the start of construction.

**Nicaragua**

Devotees delivered food and shoes to a rural population that had been overlooked by the government, after crop failures in Central America due to climate change and drought.
**Puerto Rico**

The Sathya Sai Institute of Human Values introduced a new book of stories on human values at an event in Caguas, Casa del Ajedrez, in January 2017. The book, in Spanish, contains 35 stories on human values, 20 of which were written by students. During the ceremony, a student afflicted with selective mutism impressed the audience by appearing onstage and reading aloud the story she had written.

In September 2016, a fire at an electrical plant knocked out the island’s electrical grid. The resulting power outage lasted 72 hours and left more than 3 million people without electricity or water. An elderly lady had a broken electrical generator. An SSIO member immediately located the missing parts and repaired the generator free of cost. The elderly lady then gratefully supplied electricity to four neighbouring homes.
## ZONE 2B HIGHLIGHTS

<table>
<thead>
<tr>
<th>COUNTRIES</th>
<th>CENTRES/GROUPS</th>
<th>SSIO MEMBERS</th>
<th>SSE STUDENTS</th>
<th>ISSE</th>
<th>SATHYA SAI SCHOOLS</th>
</tr>
</thead>
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<tr>
<td>Peru</td>
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<td>17</td>
<td>284</td>
<td>31</td>
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**TOTAL** 125 2,214 281 7 8
Argentina
At the Casa Feliz Sai (Happy House of Sai) in Buenos Aires, SSIO volunteers offered medical and dental services, distributed food to the needy, and provided education to children. Each week, about 50 people received healthy meals. In January 2016, heavy rains flooded the entire locality, including the dining room of Casa Feliz Sai. In response, Sathya Sai volunteers distributed bags of food, hygiene kits, and clothing, and rendered medical care to those affected.

Brazil
For the last 30 years, members of the Sathya Sai Centre of Niterói in Rio de Janeiro state have sewn and distributed layettes for newborn babies whose mothers are unable to afford them. The volunteers made more than 6,500 outfits for babies and packed them for distribution, along with pacifiers, milk bottles, and other items.

During this reporting period, about 400 people received care in medical camps, and 89 elderly people received evaluations by a team of otolaryngologists and speech pathologists.
Chile
Every week, the two Sathya Sai Centres of Chile offer warm, nutritious meals to the homeless and the destitute. Some of the guests participate in meetings with SSIO volunteers to discuss good habits and human values, and to share amazing testimonies of transformation.

Colombia
The new headquarters of the Sathya Sai School of Human Values was inaugurated in early 2016 at the agricultural municipality of Funza, near Bogotá. At least 180 residents participated in the opening ceremony of the new school, which can accommodate 200 students. Since 2010, the Sathya Sai School of Human Values has offered free tuition to the poorest families in the locality. After attending the school, one young student reportedly told his mother, “Mom, I know what I want to do when I grow up. I want to serve society.”

The “Love All, Serve All” group of Sathya Sai volunteers organised education programmes and distributed meals in El Recuerdo district, one of Bogota’s neediest.
Ecuador
In April 2016, two devastating earthquakes affected Ecuador, also damaging the Sathya Sai School in Bahia Caraquez. The school was converted into a refugee camp and used to distribute food and supplies to the surrounding community. SSIO’s multifaceted humanitarian relief mission in Ecuador has focused on home reconstruction, medical care, repair of school infrastructure, community education, and distribution of supplies.

Paraguay
Volunteers continued with the construction of a new Sathya Sai Centre, ISSE, and Sathya Sai School in 2016. SSIO members provided nutritious food to nearly 300 patients of a neuro-psychiatric hospital every Sunday, kits for new-born babies to two hospitals every other month, and food and blankets for hundreds of families affected by floods.

Peru
On 20th March 2017, heavy floods affected Lima and other parts of Peru where rainfall is normally meagre. Sathya Sai devotees responded by offering food and clothes to many refugees who had lost their homes or possessions in the floods.
Uruguay
An Annual Teachers Training Course in SSEHV was held from the beginning of April to the end of August 2016, with about 50 teachers and administrators participating. On three different occasions, the Education Wing of the SSIO of Uruguay accepted invitations from various schools to discuss SSEHV.

Venezuela
In June 2016, the SSIO of Latin America initiated a joint project to assist the Sathya Sai School, Unidad Educativa Colegio Valores Humanos, in Abejales, Venezuela, which faced a food shortage, and to provide the school’s approximately 350 students with a six-month food supply. In July 2016, more than 100 Sathya Sai devotees in Trinidad shipped three large containers, providing 1,500 boxes of food. Each box contained 20 kg of food, along with pencils, notebooks, and T-shirts for the school children.

In Maricaibo, Venezuela, 12 dedicated SSIO volunteers operate four improvised shelters for 850 cats and 35 dogs that have been abandoned by their owners due to difficult economic conditions.
Zone 3

Australia  Fiji  New Zealand  Papua New Guinea
### ZONE 3 HIGHLIGHTS

<table>
<thead>
<tr>
<th>COUNTRIES</th>
<th>CENTRES/ GROUPS</th>
<th>SSIO MEMBERS</th>
<th>SSE STUDENTS</th>
<th>ISSE</th>
<th>SATHYA SAI SCHOOL</th>
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</thead>
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<td>Australia/ Papua New Guinea</td>
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<td><strong>1,068</strong></td>
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Australia

In September 2016, the SSIO hosted an all-faith music festival in Melbourne with the theme “Love Is the Source; Love Is the Path; Love Is the Goal.” More than 300 people, including national and state politicians and councillors, attended the event, which was broadcast by a local TV station and covered by a local magazine.

In October 2016, the Sathya Sai School in Australia organised a Family Fun Day in a local park near the school with the objective of inviting members of the local community to learn more about the school and its values-based education. More than 150 people from the surrounding communities attended the event.

In December 2016, Mr. Neville Fredericks, Chair of SSIO Zone 3, spoke at the annual meeting of the Ahmadiyya Muslim Association, called the Jalsa Salana (Annual Gathering). The event, attended by over 3,000 delegates from Sydney, included politicians and faith leaders.
In January 2017, SSIO members participated in the Family Day of the Sister Kate’s Home Kids in Perth. The day brought together many former residents of this home, who are survivors or descendants of marginalised aboriginal communities.

SSIO volunteers took part in a workshop titled “Healthy Ageing” on 2nd April 2017 at the Senior Citizen’s Centre in Turner, Canberra. Health professionals provided valuable information on health-related issues for senior citizens.

Young adults of the SSIO of Australia organised an annual blood donation drive from November 2016 to May 2017. The Australian Red Cross estimated that the group collected enough blood to save about 1,000 lives.

**Fiji**

Less than a year after a catastrophic tropical cyclone hit the Pacific Islands, massive floods again struck vulnerable communities around Fiji’s capital, Suva. SSIO relief work, initially stymied by the flooding of roadways, focused on getting schools functioning, since the floods struck just as the academic year began. In coopera-
tion with the government, SSIO volunteers provided an annual supply of academic materials and food to more than 1,600 students from 15 schools. SSIO members from New Zealand organised a medical camp that provided medical services to about 3,000 patients in May 2016. A team of 90 doctors and healthcare professionals offered dental, vision, gynaecological, and gastroenterology services to the residents.

New Zealand
April 2016 saw the inauguration of a new interfaith friendship group by the SSIO of New Zealand. Faith groups and indigenous communities came together to form a special taskforce to plan future activities emphasising love, cooperation, and service. The first of these efforts consisted of a “Fun Day Out” for children with special needs, hosted in collaboration with the Kaipataki Community Facilities Trust (Auckland Council) in September 2016 in Auckland. More than 1,300 people attended the event. On 23rd April 2016, a team of 70 SSIO volunteers assisted in the beautification of the Fo Guang Shan Buddhist Temple in Auckland. The event
began with a prayer invoking Lord Buddha’s blessing along with protection for Mother Earth, and concluded with a sermon from the Abbess, a senior nun.

During Christmas 2016, members of the Sathya Sai Centre of Hutt Valley, touched by the needs of local Pacific Islanders, distributed hampers with food and toiletries to indigent families.

Sixty young adults participated in a three-day camp in Auckland in January 2017, focused on creating a practical toolbox based on Sathya Sai’s teachings to overcome life’s challenges.

The Pomare School in Lower Hutt, Wellington, held a Parent Appreciation Day to thank SSIO volunteers who offered their services at the school.

In keeping with the national SSIO theme of “Love Nature and Care for the Planet,” Sathya Sai young adults took part in cleaning the Ngati Otara Community Park, Auckland, in March 2017.
Zone 4

Bhutan  Brunei  Cambodia  Indonesia  Lao PDR  Malaysia
Myanmar  Nepal  Philippines  Singapore  Sri Lanka  Thailand
## ZONE 4 HIGHLIGHTS

<table>
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<tr>
<th>COUNTRIES</th>
<th>CENTRES/GROUPS</th>
<th>SSIO MEMBERS</th>
<th>SSE STUDENTS</th>
<th>ISSE</th>
<th>SATHYA SAI SCHOOLS</th>
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<td><strong>57,066</strong></td>
<td><strong>16,423</strong></td>
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<td><strong>10</strong></td>
</tr>
</tbody>
</table>
**Indonesia**

In Indonesia, as part of the Serve the Planet global SSIO initiative, volunteers planted more than 1,200 trees.

The SSIO organised a medical camp serving more than 950 patients. About 1,500 volunteers donated more than 480 litres of blood. In addition, 14 wheelchairs were distributed to disabled children.

In September 2016, heavy floods submerged seven sub districts in Garut, West Java. The SSIO humanitarian relief team provided aid to 200 displaced victims in four villages, including the operation of four soup kitchens.

In December 2016, a 6.5 earthquake affected Pidie Jaya, Aceh. In response, Sathya Sai volunteers distributed 250 care packages and counselled hundreds of people, especially traumatised children.

**Lao PDR**

The Sathya Sai School was developed throughout 2016 and as of this writing serves 105 students. The second phase of the school’s expansion included a sports complex, a free medical clinic, a kitchen and dining area, and a cultural centre.
SSIO volunteers also organised a series of blood donation and medical camps across Laos. In three remote villages, a team of health professionals conducted more than 1,100 medical examinations and procedures.

**Malaysia**

SSIO members launched a novel public outreach programme, “Parents Helping Parents,” in Kuala Lumpur on 12th March 2017, with 80 parents participating. This inaugural session was followed by a six-week Sathya Sai parent care programme.

In January 2017, SSIO members organised an annual blood donation campaign, resulting in the collection of 1,917 pints of blood.

**Nepal**

In 2016, a new building was commissioned for the orphanage managed by the SSIO in Bharatpur (Chitwan), which presently cares for 17 girls. The SSIO also conducted a variety of skill development programmes. Workshops in tailoring, knitting, cleaning, pickling, artistry, and cooking were provided free of charge, and 91 sewing machines were provided to needy ladies.
The SSIO of Nepal undertook massive projects to supply drinking water to isolated villagers who faced an acute shortage of water due to drought. In 2016, four major drinking water projects were completed, in four different villages. Each of these projects benefits about 860 households and more than 1,000 students. In Balkot (Arghakhachi), the task proved exceedingly difficult, with over 28 km of pipeline needed to complete the project. Multiple prior attempts had failed, and the leader of the project, inspired by Sathya Sai Baba, persevered to continue and completed the project. The grateful villagers now sing bhajans regularly and greet each other with “Sai Ram.”

Philippines
In the wake of “Super Typhoon” Lawin in October 2016, SSIO volunteers undertook relief efforts in the Province of Isabella and distributed 270 grocery bags to displaced persons.

The Sathya Sai School of Pililla hosted an Annual Quiz Bee Contest, attended by over 100 students representing all private schools in the Province of Rizal. The Sathya Sai students excelled in mathematics, science, general information, social studies, and spelling.
Singapore

SSIO members organised a Human Values Drama Festival on 20th July 2016 at the Republic Polytechnic, with participants from 56 secondary schools across Singapore and Taiwan. Approximately 1,500 students participated in the festival, performing before an audience of nearly 30,000 people. The festival was recognised by the government and broadcast on a local television station.

On 14th August 2016, the Sri Sathya Sai Kindergarten joined in the celebrations of Singapore’s 51st National Day and its 15th Annual Sports Day. During the event, more than 200 children and parents welcomed the honoured guests and caregivers from the Sunlove Home for the Intellectually Disabled and served them lunch.

The Singapore SSIO also launched a new public outreach initiative, “Honour Our Parents Everyday” (HOPE), to encourage the core family values of love, care, and compassion.
Sri Lanka
A six-kilometre Walk for Values was organised in Colombo on the morning of 24th April 2016 in observance of Sathya Sai Aradhana Mahotsavam.

The Sathya Sai Village Integrated Programme (SSVIP) expanded to serve nine villages across the northern regions of Sri Lanka. The programme encourages participants to adopt a village and focus on improving the livelihood and welfare of the villagers by providing water pumps for agriculture, and sewing machines and carpentry tools for earning a living. Toilet facilities were constructed to improve the health and hygiene of the villagers.

Heavy flooding forced the evacuation of sizeable townships in 22 of the country’s 25 districts. In response, the SSIO provided relief packs of dry rations, toiletries, cooked food, and water to 500 families in the affected regions.

The ladies wing of the SSIO inaugurated a mentorship and support programme for underprivileged pregnant mothers. The “Mother and Child Care Project” sponsored 350 pregnant mothers, providing hospital services and mentoring, along with education on human values.

Thailand
After the passing of the highly-revered King of Thailand in October 2016, tens of thousands of mourners stood in long queues in gruelling conditions, to pay their respects. The SSIO of Thailand lovingly served refreshments, food, and medicine to more than 6,000 mourners on 27th November 2016.

In February 2017, the SSIO of Thailand introduced the nation’s first Sathya Sai Sport Day. More than 180 participants played cricket and soccer, and joined in races.
Zone 5

Taiwan

China
Hong Kong
Japan
Taiwan
<table>
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<tr>
<th>COUNTRIES</th>
<th>CENTRES/ GROUPS</th>
<th>SSIO MEMBERS</th>
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China

The Sathya Sai Centre of Guangzhou organised a talk and study circle to discuss the lessons we can learn from animals and how to practise these lessons.

In commemoration of the 10th anniversary of the Sathya Sai Centre in China, SSIO members from southeast Asia organised a special programme between 13th and 15th October 2016 that included 40 people from Hong Kong. The SSIO of Hong Kong donated 1,000 umbrellas, along with 150 school bags and water bottles for children, to a school adjacent to the Centre premises.

The SSIO observed Ladies’ Day on 19th November 2016. Five volunteers distributed food to residents with mental challenges at the Huiling Home, and on 20th November, SSIO members presented a talk to about 25 people on the role of women at home and in society.

In April 2016, the ISSE of Hong Kong conducted a four-day “Train the Trainers” session with postgraduate students from two leading universities. This introductory session for 70 teachers and principals, local Education Bureau representatives, and a local university professor and her postgraduate students in the Yunnan Province, initiated a two-year project on human values education.
**Hong Kong**

On 7th April 2016, the ISSE of Hong Kong hosted a public meeting at St. John’s Cathedral on “Parenting Strategies to Overcome the Stresses of your Children’s Education.”

The Ladies Wing, in collaboration with the public outreach team, organised an inspirational afternoon high tea on 21st May 2016, where about 100 young ladies participated in a lively presentation, “Are You Ready to Live It Up?”

The Sathya Sai Centre of Kowloon hosted about 60 members of the interfaith community on 6th September 2016 for a discussion on “Fear, Faith, and Freedom: Braving the Winds of Change.”

On 24th September 2016, 75 SSE children, 20 SSE teachers, and 12 adults cooked, packed, and distributed food to about 150 “street sleepers” in public places.

The SSIO of Hong Kong released an illustrated storybook, The Sacred Life of Ants, on 20th October 2016. Suitable for all ages, the booklet reminds readers that God is immanent in all animals, insects, and human beings.

On 26th March 2017, the SSIO, in conjunction with friends from other faith traditions, hosted an Interfaith Walk for Values on the theme, “Protect Our Planet.” Although rain had fallen overnight and early that morning, not a drop fell on the 300...
walkers. Major faith leaders presented uplifting talks on the importance of environmental protection, from spiritual and practical angles.

The senior SSE class and the Young Adults continued to teach English to selected groups of children at a local school.

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**Japan**

On 18th June 2016, 30 children took part in a national SSE festival in Tokyo.

In August 2016, nine Sathya Sai students and a faculty member of Sri Sathya Sai Institutes of Higher Learning (SSSIHL) from India visited Japan as part of a Japan-Asia Youth Exchange Programme in science.

On 6th September 2016, ISSE volunteers participated in a “Study of India 2016” event at a local public high school.

On 24th and 25th September 2016, the Sathya Sai Centre of Tokyo manned a booth at Namaste India, the largest Indian fair in Japan, visited by thousands of people.
Taiwan

On 30th April 2016, about 135 students and teachers of Chinese SSE, volunteers, parents, and friends participated in a Walk for Values in Taipei City, carrying values-based banners to Chiang Kai-shek Memorial Park.

SSIO members celebrated the 20th anniversary of SSEHV in Taiwan on 26th June 2016. About 130 students, teachers, parents, grandparents, and guests gathered in Taipei City's Hakka Cultural Park auditorium to celebrate and share experiences of transformation through SSEHV.

SSIO members organised a blood donation drive on 7th August 2016, collecting 105 bags of blood. SSE children and their parents entertained the blood donors with songs and presented information about Sathya Sai. The group sponsored another blood donation drive on 26th March 2017, collecting 101 bags of blood.

In keeping with the “Love for Animals” theme of the global Serve the Planet project, the SSIO of Taiwan invited speakers from the Environmental Protection Administration on 24th March and 14th April 2017 to speak on the prevention of cruelty to animals.
Zone 6

Bosnia and Herzegovina  Croatia  France  Greece  Israel  Italy
Macedonia  Romania  Serbia/Montenegro  Slovenia  Spain  Switzerland
## ZONE 6 HIGHLIGHTS

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Croatia

Since 2014, SSIO volunteers in Croatia have served the needy in the small village of Letovanic. In December 2016, SSIO members began teaching the villagers how to grow organic vegetables and introduced SSEHV to the local children. The volunteers, in cooperation with the local fire department, organised a puppet show for 50 elementary school children to showcase the human values taught in the SSEHV programme. SSIO volunteers from Bjelovar organised the performance for school children, parents, teachers, school principals, and the head of the municipality of Letovanic.

France

Per United Nations estimates, hundreds of thousands of Eritreans have fled injustice and oppression in their northern African homeland in recent years, seeking shelter in Europe. Touched by their plight, Belgian and Dutch SSIO volunteers resolved to help refugees in northern France. Working with members of the Veurne Sathya Sai Group in Belgium and the Zebrapad Veurne organisation, which manages a warehouse, the volunteers transported various goods to the warehouse in February 2017. SSIO members subsequently transported fresh
vegetables and foods by road to Steenvoorde, France, to serve Eritrean refugees at a day shelter. The SSIO has served thousands at the latter camp during the last eight years.

Greece
On 23rd November 2016, 12 SSIO members visited a local branch of Mother Teresa’s Missions of Charity and donated 60 boxes of milk, 25 kg olive oil, 8 kg cheese and two suitcases of clothes to 15 women and their children.

On 3rd December 2016, SSIO Young Adults in Voula district organised a celebration at the Center for the Rehabilitation of Children Council in Voula, Attica. The children were entertained with a fairy tale followed by a music programme organised by the Young Adults. Toys were distributed to the children, followed by snacks and beverages.

On 18th December 2016, SSIO volunteers organised a Christmas programme and served snacks at an institute for handicapped people in Agia Varvara, in West Athens.
On 21st January 2017, SSIO participated in the Therapy Planet Festival book exhibition in Athens, where the attendees could learn about Sathya Sai Baba and His mission through the available books and DVDs.

Israel
On 23rd and 24th September 2016, the SSIO hosted a values education seminar in Ein Hod, a quiet and scenic village in northern Israel, near Haifa. Forty people from the Jewish, Christian, Muslim, Druze, and Hindu faiths attended the seminar.

On 25th March 2017, the ISSE of Southern Europe held another values education seminar, in Ein Hod, attracting 30 people, including the public. The participants discussed human values in the context of their respective faiths and cultures, including Judaism, Christianity, Islam, and the Israeli culture.

Italy
On 24th August 2016, a series of major earthquakes affected Italy. Many people lost family members and some young children lost both parents. In the aftermath, the Italian government requested the SSIO of Italy to assist with housing, heating, and basic household necessities for the victims. On 30th September
2016, SSIO members delivered a fully furnished housing unit, consisting of two bedrooms and two bathrooms, with heating facilities, for a family of ten. The group delivered a second housing unit on 22nd October 2016 and a third unit in April 2017.

On 24th April and 20th October 2016, SSIO members of the Emilia Romagna-Marche and Toscana regions organised public meetings at the Sathya Sai Centre in Faenza, Ravenna, as part of the worldwide Serve the Planet project. Volunteers served snacks to poor immigrant families with children, and organised activities highlighting the importance of caring for animals.

On the second Saturday of every month, 15 SSIO members served vegetarian meals to more than 200 people at the St. Anthony of Padua de La Dozza church, in Bologna.

**Serbia**

Over the past two years, SSIO Serbia has worked with the Hug Association to help children with special needs and their families.

SSIO volunteers conducted a workshop on the theme, “Protect the Planet,” for 22 seven- and eight-year-old children. Volunteers also celebrated Earth Day by cleaning the banks of the river Danube in Novi Sad.
On 20th May 2016, SSIO members conducted a public seminar, “Educare: Human Values in Education,” for teachers of the Sunshine School in Belgrade. Twenty-two SSIO members, including 12 teachers, participated in the seminar.

**Slovenia**
In July 2016, SSIO volunteers in Slovenia started an official Slovenian YouTube channel and uploaded Sathya Sai discourses with Slovenian subtitles.

During August and September 2016, SSIO volunteers worked with expert technicians to provide electricity to villages in Smarje pri Jelsah.

**Switzerland**
Between September 2016 and March 2017, SSIO volunteers in Geneva provided about 1,200 meals to the needy. Sathya Sai Centres in Basle, Bern, and Fribourg collected clothing and other items for refugees in Syria and Greece. The Swiss Sai Bulletin, issued four times a year electronically, reaches around 600 people.
Differences should not divide us. Members of the Sai Organisation should foster such unity. Let there not be any conflicts. Live like children of the same family. Get a good name, so that there is no other organisation comparable to the Sai Organisation in the world. Develop love and work together.

– Sathya Sai Baba, 20 November 1998
Zone 7

Austria  Belgium  Czech Republic  Denmark  Estonia  Finland

Germany  Hungary  Ireland  Latvia  Lithuania  Netherlands

Norway  Poland  Slovakia  Sweden  United Kingdom
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**Austria**

Inspired by the annual global SSIO Serve the Planet initiative, with its 2016 focus on service to animals, the Sathya Sai Group of Gmunden organised the construction of 14 structures to facilitate hibernation of ladybirds (ladybugs) and butterflies during the frigid winter months.

In Linz, SSIO volunteers celebrated Christmas with displaced children and their families. Children from the Sathya Sai Centre handed out gifts and bags full of homemade cookies to these needy children.

**Belgium**

With millions of refugees arriving in Europe, Sathya Sai volunteers across Belgium and Holland undertook projects to serve them. The displaced people in Steenberg in the Netherlands and Norrent-Fontes in France received fresh food, firewood, blankets, sleeping bags, and camping gas for cooking during early 2017.

To usher in the Kurdish New Year, the SSIO hosted a concert on 21st March 2017 by the Dutch/Kurdish band Belan, at a refugee camp near Dunkirk, France. Volunteers also played soccer with the displaced children at the camp.
Czech Republic
In October 2016, SSIO members and their families volunteered at an animal shelter to take the caged animals for a walk, giving them a taste of freedom.

To celebrate Christmas 2016, SSIO members in Prague prepared a Bible reading from the Gospel of Luke about the birth of Jesus Christ. A few volunteers dressed up as monks, creating a festive atmosphere and uplifting all who joined the event.

Denmark
The European Sathya Sai Education (ESSE) Institute hosted a public outreach seminar in Denmark, 18th–19th March 2017. The interfaith event united different segments of society through community engagement. The seminar highlighted the universality of human values and messages of environmental stewardship common to all faiths.

In October 2016, Danish SSIO members demonstrated a commitment to practising these values by feeding neglected dogs and cats at an animal shelter, as a contribution to the global Serve the Planet initiative.
**Germany**

Almost 70 SSIO members participated in a summer camp for children in August 2016. The children participated in outdoor excursions, creative activities, sports, and in presenting a musical concert at a home for senior citizens in a local village.

As part of the Love for Animals focus of the Serve the Planet initiative, German Sathya Sai Young Adults prepared postcards using images of animals and quotes from Sathya Sai on love for animals. These postcards were then distributed among SSIO members and the public in October 2016 during Avatar Declaration Day celebrations. SSIO volunteers also rendered service to aged and handicapped animals at an animal farm in the foothills of the Alps.

**Hungary**

The SSIO of Hungary organised a summer retreat, 12th–16th August 2016, at the scenic Angel Garden Camp.

Hungary’s SSEHV programme received a fresh start through a seminar organised by the ESSE Institute on 4th–5th February 2017. New and existing SSEHV participants delved into the general philosophy and basic concepts of human values education.
Ireland
Butlerstown Castle in Wexford, Ireland, played host to 35 SSIO members from all corners of Ireland, England, Scotland, and Wales, as part of an annual Sathya Sai Summer Retreat, which took place 24th–26th June 2016.

Latvia
More than 40 people celebrated Human Values Day at a park in Sguida on 17th July 2016. The event included a study circle on the five human values, narration of values-based stories, and other activities to deepen understanding of the fundamental human values.

Lithuania
Seventy choir members from Poland, Lithuania, and Latvia attended the First International Workshop of the Sarva Dharma Choir in Palanga, Lithuania, during 19th–28th September 2016. The programme commenced with a three-day national meeting of the SSIO of Lithuania, and on the second day, the choir presented a beautiful performance.
On 10th December 2016, SSIO volunteers from the Lithuanian towns of Kaunas and Elektrenai visited a rehabilitation and nursing centre in Rukla that provides care for the elderly and disabled. The volunteers brought joy to the seniors with Christmas carols and Lithuanian devotional and folk songs.

**Netherlands**

Sathya Sai volunteers in the Netherlands treated refugees from Syria, Eritrea, and Afghanistan to a day out on 2nd July 2016. A caravan of cars transported refugee families to a rural farm in Amstelveen, near Amsterdam, where the children played with animals.

Dutch SSIO volunteers continued to sew clothing for new-born babies in India. The clothes are then shipped in packets containing two dresses, two diapers, a shawl, and a cap to the Sathya Sai Easwaramma Trust or to the Sathya Sai General Hospital in Puttaparthi, India.
Poland

SSIO members in Poland organised a workshop on service, during 17th–22nd June 2016, in which SSIO members from Italy and the UK shared their experiences in rendering selfless service.

On 22nd January 2017, the International Sarva Dharma Choir, with 54 members from Latvia, Lithuania, Poland, Estonia, and Finland, presented a concert at a Catholic church in Trzemesina, Poland. The parish priest expressed sincere gratitude, thanking the choir members for filling the church with divine love.

United Kingdom

In April 2016, the UK celebrated National Human Values Day with activities across the country. A Walk for Values was organised in the city of Leicester on 24th April 2016, emphasising unity and love across religions. The occasion brought together different faith groups, whose leaders also participated in an interfaith forum in conjunction with the Walk for Values, sharing the teachings of their respective faiths.
Sathya Sai young adults led an initiative, supported by Sathya Sai Centres across the UK, to deliver at least 2,000 Easter eggs to children and the elderly in various hospitals in May 2016.

As in other years, the SSIO UK conducted many service projects in July 2016. The SSIO received a note of thanks on 11th July 2016 from a food bank for donating more than 110 kg of food for needy recipients.

On 6th November 2016, 600 attendees celebrated Sathya Sai Baba’s Birthday at the esteemed Athena theatre in Leicester. The festivities included uplifting talks by SSIO leaders and music and dance performances by SSE children.
ZONE 7
COUNTRY HIGHLIGHTS

United Kingdom

United Kingdom
**ZONE 9A HIGHLIGHTS**

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<th>CENTRES/GROUPS</th>
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*Cultivate that attitude of Oneness, between men of all creeds, all countries and all continents. That is the message of love, I bring. That is the message I wish you to take to heart.*

— Sathya Sai Baba, 4 July 1968
There is no place, object or being where God is not present. Correct your outlook and recognise this unity in the apparent diversity around you. When God is omnipresent, what need is there to go in search of Him? The search is meaningless. If one gets rid of attachment and hatred, one will experience the Divinity inherent within.

– Sathya Sai Baba, 6 March 1989
Botswana

More than 30 general volunteers, 15 doctors, six pharmacists, four opticians, and a nurse have operated a medical clinic in Gaborone for many years. The clinic is open on Sundays and treats about 70 needy patients weekly. More than 3,100 patients were seen during this reporting period, including 122 for dental services and 224 for vision care. A team of 12 opticians runs an annual vision check-up for more than 400 public school students, resulting in the dispensing of 265 pairs of eyeglasses. Recent efforts to automate medical services include registering by texting from smartphones.

On the first Sunday every month, volunteers served 400 children in Old Naledi, and about 30 patients of the Cancer & T.B. Centre on second Sundays. On third Sundays, volunteers offer food to about 120 destitute children at SOS village and on fourth Sundays to 35 children at Child Line.

SSIO volunteers collected more than 90 pints of blood to donate to the Ministry of Health, Botswana, in two blood camps held on 24th July 2016 and 12th February 2017.

On 19th November 2016, members of the Ladies Wing served food at the Cheshire Foundation, for people with disabilities.
**Ghana**

SSIO volunteers distributed food and other items at homes for the elderly, offered loving care and sustenance to children with disabilities, and distributed food to the needy. Year-round, SSIO members offered services at the Nsawam Orthopaedic Training Centre (NOTC) in Ghana, which helps children who have lost one or both limbs due to accidents or birth defects.

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**Kenya**

In early April 2017, SSIO volunteers rendered service in Kilifi – the town worst affected by a major drought, impacting countless lives. Touched by the sufferings of many, 13 Sathya Sai volunteers from Nairobi and 17 from Mombasa helped to distribute maize, flour, dry beans, cooking oil, salt, bread, and clothing to about 30,000 children and adults. Volunteers also distributed seven truckloads of food and clothes in Malindi. The Kenyan government appreciated the efforts of SSIO and requested continued assistance to serve victims of the drought.

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**Madagascar**

SSIO volunteers routinely distributed reading and stationery material such as pens, pencils, erasers, and sharpeners to the needy children. Periodically, they also distribute toys and sports items to children, including bats and balls.
**Malawi**

SSIO members spearheaded an alternative energy use and electricity conservation campaign by providing solar powered lamps to villagers. This campaign restored electricity to a region previously affected by severe power cuts, with no electricity at night.

The SSIO also organised blood donation camps during this reporting period.

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**Mauritius**

On 25th September 2016, the Ladies Wing organised a workshop on the role of women in society. The ladies served in various hospitals, distributing medicines and water bottles, and spending time with patients.

On 23rd October 2016, SSIO members organised an exhibition to create greater awareness on the prevention of cruelty to animals, with active participation of many local and international animal care groups.

On 1st January 2017, more than 200 SSIO members served in a blood donation camp, collecting about 450 pints of blood.

For the past six years, the SSIO Grand Port Region organising committee has recognised Sathya Sai students who successfully completed their primary and higher secondary school, and university education with merit; 47 students were honoured this year.
Morocco
Sathya Sai volunteers offer food and clothing to children in orphanages every quarter. They also supply food for the hungry on a monthly basis.

Nigeria
Every Sunday, SSIO volunteers in Ajah, Lagos, distributed food to the needy. Children received sweets, chocolates, and juice. As part of public outreach, Sathya Sai volunteers distributed food, supplies, and clothing in nearby villages. In early April 2017, SSIO members organised a medical camp and provided services and medicines free of charge.

South Africa
Members of the National Council, Education Trust, and Central Trust gathered for a first Leadership Interactive Session on 28th January 2017, followed by a musical performance enjoyed by an audience of 1,300 SSIO members.

On 30th April 2017, the SSIO of South Africa hosted a beautiful programme honouring the life and legacy of Sathya Sai Baba. About 8,000 Sathya Sai followers offered love and gratitude to Sathya Sai Baba at Chatsworth Stadium in Durban. International guest speakers and musicians from India, Kenya, Singapore, Nigeria, Argentina and the USA graced the occasion, and the Deputy Minister of Health delivered a keynote address. A blood drive was also organised, collecting 108 pints of blood for the local blood bank.

Tanzania
In October 2016, SSIO volunteers dug a borewell and installed a submersible pump at a school for blind children, to supply clean drinking water. SSIO members also distributed food and clothing to the children.
Uganda
As part of a Go-Green initiative, SSIO members organised tree planting drives. During January 2017, more than 1,000 trees were planted at various places.

On 12th February 2017, 45 pints of blood were collected.

In Uganda, the SSIO has sponsored the Mama Day Care Centre, which specialises in therapies for people with speech impairments. Sathya Sai lady volunteers also visited hospitals and served the patients.

Zimbabwe
SSIO volunteers in Zimbabwe regularly visited residents of homes for the elderly to offer food and distribute blankets and medicines.
Prasanthi Events
Sathya Sai World Youth Festival (SSWYF)

A momentous Sathya Sai World Youth Festival (SSWYF) celebration took place in Prasanthi Nilayam from 12th to 14th July 2017. About 3,000 delegates from more than 70 countries celebrated the joy of being a Sathya Sai Youth and reflected on the festival theme: Love Is the Source, Love Is the Path and Love Is the Goal. More than 320 volunteers worked tirelessly over a six-month period to make the festival a memorable and inspiring event. The event started with a colourful procession of youth delegates bearings flags of their countries.

The SSWYF programme included uplifting talks, video excerpts of Sathya Sai Baba’s discourses, live musical performances including a symphony orchestra, workshops, sharing of personal experiences by the youth, dramas, and short skits. A charming theme song, "Celebrate Love...Celebrate Life," was specially composed for the festival.

The SSIO hosted an exhibition featuring various presentations, including “Puttaparthi’s Got Talent”; musical performances by Mexican girls’ choir, Indian percussionists, a Balinese performance, a Mexican boys’ choir; and an entertaining game called Bhajan Antakshari.

Youth from UAE, Nepal, Mauritius, Indonesia, Fiji and several states of India including Rajasthan, Manipur, Gujarat and Punjab staged a spectacular dance programme and thrilled the audience with their performance.

At the break of dawn on the second and third days, delegates took part in invigorating physical training activities, including yoga, qigong, tai chi, volleyball, basketball, football, and a hike to the Hanuman statue at the summit of the hill overlooking the Hillview Stadium.
The youth took part in workshops on various topics. They enacted an exhilarating drama and presented a grand musical extravaganza, Symphony for Sai, showcasing a blend of both Indian and Western music performed by more than 65 youth. Resolutions of the Sathya Sai World Youth Festival, comprising a blueprint for future actions by the youth, were presented on the final day of the SSWYF.

**Chinese New Year**
On 3rd and 4th February 2017, about 400 Sathya Sai devotees from China, Hong Kong, Indonesia, Malaysia, Singapore, and Thailand celebrated Chinese New Year in Prasanthi Nilayam. The programme included uplifting and melodious Buddhist chanting; a harmonica performance; and a medley of Chinese New Year songs and bhajans.
Chinese New Year

Buddha Poornima – Prasanthi Nilayam
21 & 22 May 2016
‘Compassion - The Foundation for Ahimsa’
PRASANThi Events

Buddha Poornima Celebrations
On 21st and 22nd May 2016, about 300 SSIO members from Nepal, Taiwan, Hong Kong, Japan, Sri Lanka, Thailand, Lao PDR, Malaysia, Singapore, Indonesia, and Brunei participated in Buddha Poornima celebrations in Prasanthi Nilayam. The celebrations included Buddhist chantings, speeches, and devotional singing. SSE children and youth from Nepal performed vibrant and colourful cultural dances.

Christmas Celebrations
From 24th to 27th December 2016, SSIO members took part in Christmas celebrations at Prasanthi Nilayam. The celebrations included an international Christmas choir with participants from more than 35 countries; a western classical musical recital; a recorded Christmas discourse by Bhagawan; a Bethlehem Procession signifying the birth of Jesus; and an international children’s choir of 67 children from 19 countries.